University Technology Advisory Committee

Western Oregon University

Meeting Minutes, August 25, 2020, 1pm-2pm

Committee Attendees:

Guests:

Note Taker: Bev West

***Begin Recording

Review minutes

- https://docs.google.com/document/d/11jvZHYNHfYzkaMwnjWZweOH-PzMblAOh3YCRpxpFklg/edit

New business

- Reopening related Updates
  - Reopening tech spaces task force
    - Has been working for two weeks so far and has accomplished a lot
    - Computer labs (general, not program-specific) are ready (or will be) to be available to students with appropriate physical distancing, etc, in place
    - Library will be open in a more limited manner, so will have some computing spaces available for students
    - Will have signage directing students to a website listing other available computers / labs, and a survey for students to fill out if they aren't able to find a spot, to trigger opening other labs
  - Hotspots
    - Have submitted proposal to fund ~40% of the hotspots that were used in Spring; will be limiting access based on financial aid qualifications
  - MiNet
    - City of Independence received a grant for wireless access points around Mon/Indy, that will be open for public use
    - MiNet will be implementing this
    - Aiming at locations that either are low-income with K-12 students, or with large parking lots (eg Monmouth park)
  - Canvas

- - - Finalizing SSO integration and working on how Banner will indicate whether shell should be created in Canvas or Moodle
        - Half-day Canvas trainings, guided course conversions, have begun.
        - About 90% of courses convert from Moodle to Canvas w/out problems.
      - Eproctoring
        - Solution ([Wise](#)) is being piloted by Amy Harwell in a summer course; then will reach out to faculty for Fall Term pilots.
      - Emergency Notification System
        - Have moved from Everbridge to Regroup due to long delays in sending notifications
        - Notifications from Regroup are taking 30 seconds or less
        - Employees and students can update their notification settings via Portal
        - All WOU equipment (laptops, desktops) have Alertus notifications
        - Some areas on campus, like classrooms that aren't Smart Classrooms, have emClocks that display time and emergency messages
- Round the table - other reopening concerns
  - Would it be helpful to survey students again?
    - Two-way communication can be helpful
    - But don't want to overwhelm students
  - Steve Taylor noted that he surveys his students about tech:
    - "I send out a technology survey to all my students at the start of class so that I can better understand their remote capabilities / skills... and I adapt my class requirements to best accommodate the group... that's been working really well and has reduced much frustration on all ends."
    - This might a good thing to include in an Acad Affairs daily update email, or in an update from AI similar to the Moodle Monday emails

Information shared in chat:

From taylors: Do we know how many on-campus residential students are anticipated for Fall term at this point?

From Ryan Jennings: Housing Resident Numbers (as of Monday 08/24): 996 reservations, 826 of those have picked a room and 608 have signed their housing contract for the term. Generally speaking the Housing Contract is the last indicator we get of intent to come to campus before actual move-in-week

From taylors: What is the e-proctoring system we are pilot testing?

From Michael Reis: Wise Proctoring; to provide some quick context, some of its key features of interest when first looking at it were:

-Pricepoint ($15 per student per term, regardless of number of courses/exams)

-Fee waiver program for students with need

-LMS neutrality (solution is browser based and does not need to be configured in the LMS)

-Use of AI to track suspicious behavior over a live proctoring, in hopes this would reduce spiking testing anxiety (a complaint students have had over live virtual proctors)

https://www.wiseattend.com/ It's also bundled with a virtual attendance function that may be helpful for some courses.